

Maintenance Guide - Carpet Flooring

General Cleaning

The beauty of carpets is that they are simple to maintain and if regular cleaning is carried out they can last for many years. The use of entrance mats and removing your shoes at the door are both easy ways of preventing excess dirt and water from getting onto your carpet, however regular vacuuming is strongly recommended to keep the appearance of your carpet looking like new, whilst also reducing the build up of dirt and dust. How often and which method of vacuuming you need to follow depends on the pile of your carpet.

Saxony Pile

Flooring Superstore would recommend vacuuming your saxony carpet 2-3 times a week, more regular cleaning is required for a thicker pile. An upright, beater brush style vacuum is best suited with a Saxony carpet, as this will ensure the pile is regularly reset, removing any footprints or flattened fibres and therefore maintaining the surface appearance keeping your carpet looking its best!

Loop Pile

A loop pile carpet should ideally be vacuumed with a cylinder vacuum cleaner, using the suction head only. The use of rotary brushes can damage the pile as they can catch and lift the fibres that will over time leave your carpet looking bobbled or felted. Flooring Superstore would recommend vacuuming your loop pile carpet 1-2 times a week for optimum wear and appearance. Loop pile carpets respond well to steam cleaning as excess dirt and water can be held in the cut piles of the fabric, we would suggest carrying out a deep steam clean once or twice a year.

Twist Pile

A twist pile carpet benefits from being vacuumed with an upright vacuum cleaner with a beater bar rotary brush head as the spinning brushes help lift dirt and dust from the fibres, whilst also lifting the pile to remove the appearance of footprints. At Flooring Superstore we would recommend vacuuming your twist pile carpet at least twice a week for optimum wear and performance.



Furniture & Carpet

Heavy furniture on your carpet can scuff the pile fibres and dragging furniture could lead to potential damage. Flooring Superstore would recommend using furniture cups that help prevent any damage and stops friction in its tracks. Why not try our great [Self-Adhesive Furniture Glides](#) which provide a layer of cushioning to soften the impact of the furniture, whilst also making it easier to move furniture on your carpet.

IMPORTANT TO NOTE:

To ensure optimum maintenance and care of your carpet, Flooring Superstore would recommend the below listed advice to be followed:

- Do not expose your carpet to direct sunlight for a prolonged period of time as this can lead to colour differences.
- Do not use bleach on your carpet if it is not made from 100% Polypropylene.
- Do use furniture protectors and rotate your furniture regularly to avoid indentations in your carpet.
- Do not pull out a loose fibre that is standing out, instead trim this down to the level of the surrounding tufts.
- For a thicker saxony pile carpet we would recommend vacuuming against the pile to achieve a fluffier appearance.



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Stains & Carpets

Any accidental stains and spillages should be dealt with immediately to prevent the stain setting into the fibres. Listed below are a few helpful tips on how to treat stains on your carpet:

- When cleaning a stain work from the outside into the middle, this will prevent the stain from spreading any further.
- Never rub a stain! Instead, blot the stain with a clean cloth or towel, and once you are confident you have lifted as much liquid as possible then blot again with a warm cleaning solution. The many benefits of polypropylene carpets are that they can be easily bleach cleaned for added peace of mind!
- If the stain is semi-solid then this can be scraped off with a plastic spatula and then followed by the blotting method.

Listed below are some helpful methods on how to treat more stubborn stains:

How to remove a wine stain



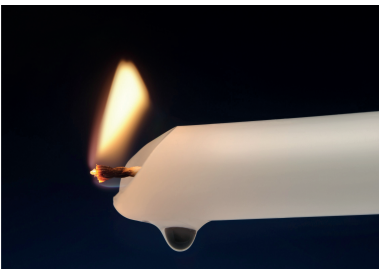
1. Blot as much of the surface stain as possible, a dry paper towel or clean washcloth is perfect for this.
2. Add 470ml of water, 1 tablespoon of white vinegar and 1 tablespoon of dish soap to a bowl and mix.
3. Dip a clean sponge in the solution and apply this directly to the stain, remember to work from the outer edges inward.
4. Continue the blotting step again until the stain has lifted.

How to remove mud stains



1. Allow the mud to dry, it is easier to remove dry mud than it is for wet mud.
2. Vacuum the affected area
3. Add a carpet cleaning solution to a clean cloth and blot the area, repeat until the stain no longer transfers onto the cloth.
4. Blot the area with clean water until there is no longer any residue from the cleaning solution.
5. Dry the treated area with a clean towel.
6. Brush the carpet lightly to realign the pile.

How to remove wax stains



1. Allow the wax to fully dry, you can do this by adding ice to a plastic bag and laying this directly on top of the stain.
2. Scrape off the surface excess with a blunt knife.
3. Place a clean cloth directly over the affected area.
4. Using a warm iron, slowly press this down on the cloth. The wax should start to lift and transfer to the cloth.
5. Repeat until the wax stain has gone.

How to remove tea stains



1. Blot the area immediately with a clean white cloth.
2. Pour a small amount of water into the stain, be careful not to soak the carpet.
3. Mix a solution of 100ml of warm water and 1 tablespoon of white vinegar.
4. Dip a clean sponge into the solution and blot the affected area, working from the outer edge into the middle.
5. Leave the solution to sit on the stain for 5-10 minutes.
6. Blot the area with clean warm water and dry off with a towel.